

Safeguarding digital payments – DO's

Change password assigned by bank for the first time

Download app from trusted source

Use trusted Wi-Fi network and computer for digital transactions

Install an antivirus on computer to remove viruses that steal important information

Always clear your browser cache after each session

Log off completely from banking website, close the browser and log off computer, when not in use

Register for SMS alerts to keep track of transactions in your account

Safeguarding digital payments – DONT's

Don't disclose your personal or confidential information to anyone over email/SMS/phone call

Don't enter login or other sensitive information in any pop up window

Avoid accessing Internet banking accounts from cyber cafes or shared computer

Do not share confidential information like PIN with anyone

Never use the 'Remember Password' feature provided by browsers to save your net banking password

Don't use mobile devices to store User ID, password and other account related sensitive details

Don't leave your internet banking session unattended. Always logout completely.